

Useful Information for Holidaymakers

Name of property owner:
Telephone number:
Email address:

Name of keyholder:
Telephone number:
Email address:

There is one number for all emergency services (police, fire and ambulance) throughout Europe – 112. (Please note that neither 999 nor 911 will work in Spain.) For La Torre Golf Resort Security, call 0034 968 032999

DOCTOR Medical Centre, Open 8am to 1pm Calle Costera, Roldán: tel. 0034 968 589 691. Sat nav 37° 48'2.43"N 1° 0'18.33"W. This is a National Health clinic; if you are not registered on the Spanish system, then bring your EHIC card and passport for free treatment. Another medical Centre in Torre Pacheco will see you if the Roldan clinic is closed, alternatively go to Accident and Emergency (*see below*).

ACCIDENT & EMERGENCY Hospital Universitario Los Arcos Del Mar Menor, Paraje Torre Octavio, Pozo Aledo, San Javier, Murcia, 30739. Tel: Sat nav co ordinates 37° 49' 0.98" N 0° 51' 28.36" W (Take the C3319 back towards San Javier Airport. You will see signs for it after a few kilometres on the left hand side, before you reach the AP7. Go around the roundabout under the Motorway, back on yourself toward Pozo Aledo (It is well signposted.) Tel: 0034 968 565 000. For free treatment you will need your EHIC card and your passport.

CHEMIST Farmacia Roldán, Avda Balsicas 19: tel. 0034 968 589 151. Sat nav 37° 47'57.98"N 1° 0'24.10"W. Pharmacists in Spain are very helpful and can sell you most emergency items such as antibiotics and antihistamines.

DENTIST Clínica Dental Roldán, Edificio Mozart, Avenida de Murcia, nº 15 1º E, Roldán: 0034 968 589 691, <https://www.facebook.com/RoldanDentalClinic/>. This is a private clinic and charges apply.

PLACES TO VISIT See General Information on: <https://latorreinfo.com>

WRISTBANDS Within your property you will find 6 wristbands, with the Resort logo. **These must be worn around the pool areas and at all sports facilities.** During the high season, security patrol these areas and will ask persons not wearing wristbands to leave. *Please note that the Community currently charges owners for replacing each lost wristband.*

RUBBISH DISPOSAL Please use the large recycling bins around the Resort and DO NOT hang bags from the small bins on the streets. This attracts vermin and flies.

PARKING The roads on La Torre are public, subject to a 40 kilometre an hour speed limit and normal parking regulations apply. **Single yellow lines means no parking at any time.** Please use the designated parking spaces or underground parking garages. If you park illegally, including on the ramp to the garages, you will either get a parking fine for up to 200€ or be towed away. Please note that the road in front of the supermarket is a **Tow Away Zone**. Please use the car park at the rear.

THE GOLF COURSE This is PRIVATELY OWNED and has nothing whatsoever to do with the Community. Please note that walking, cycling or jogging along the buggy paths is strictly prohibited – and also extremely dangerous!

SECURITY Make sure that you shut the patio doors and windows and double lock the main door when going out. If in an apartment, close and lock both doors to the stair and lift areas at ground floor.

FERAL CATS AT THE RESORT

Please note we have had reports of feral cats using patio furniture for nesting. If there are kittens present the female cats can be very aggressive to anyone approaching them. Therefore, please be careful when moving furniture if you have not been to the Resort for some time and ensure that children do not approach any of the cats at the Resort. Also, please do not feed the cats as this will just encourage more cats to come onto the Resort.

The Managing Committee has recently instigated a scheme to neuter all feral cats on the Resort in an attempt to cut down the population. It is illegal in Spain to cull such animals.

Remember when returning to your property late at night that consideration should be given to the many full-time residents living at La Torre.

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